Ch. 31 VR&E users

Purchasing textbooks in person at the bookstore

When checking out at the bookstore, let the cashier know you are a “VA Sponsored Student” so they can process your purchase correctly. You should not have your books billed to your KU Enroll & Pay student account.

The bookstore submits invoices separately to Tungsten, the VA’s system, because they are technically a separate entity from the University when it comes to finances. If book charges show up on your KU Enroll & Pay account, the bookstore does not know those purchases need to be submitted to Tungsten until months later. Reach out to masc@ku.edu if books inadvertently get charged to your Enroll & Pay account so we can help resolve the situation.

How to purchase textbooks online and charge to appropriate account

Go to www.kubookstore.com and Click “Sign In.” You will be directed to Log In page – Click Blue box in the “I am a Student” Section

Shop your textbooks and add them to your cart.

Go to check out and follow the process to get to Payment Method.

At payment method – choose Student Account

Enter Billing Address – can just click to be same as shipping address.

Choose the correct semester and hit continue

On the Review Your Order Screen – In the Special Instructions Box – type in “***VA SPONSORED STUDENT***” This will trigger the Bookstore to change payment type at time of billing. If this is not done, your Enroll & Pay account will be charged.

Any issues – please call 1-800-458-1111, or use the online chat during business hours.